

Notice of End of Service Life Status - Financial HWM

The Financial Service systems listed below will be "End of Service Life" status on a global basis effective before December 31, 2024. (Note this list also includes certain models for which End of Service Life status has already been announced, and this notice does not further affect those models).

EasyPoint ATM class/models: 5004, 5362.

Personas ATM class/models: 5870, 5871, 5872, 5873, 5874, 5875, 5877, 5878, 5879, 5884, 5885, 5886, 5887, 5888, 5890, 5897, 6674, 6676.

SelfServ ATM class/models: 2003, 2004, 2012, 2018, 2019, 6622, 6626, 6632, 6634, 6637, 6638, 6691, 6692, 6693, 6694, 6695.

Discontinuation Regional Information

This discontinuation will impact ALL countries currently servicing the ATM Terminals, Kit, and Features referenced above. Consult your NCR sales representative to assist with replacement options to migrate to NCR's latest product range to ensure the most reliable and secure solutions available.

Discontinuation Rationale

NCR has seen a dramatic increase in the number of work orders associated with the listed ATM Terminals which have older architecture and design. Given the inefficiencies, dated technology, and availability concerns, we will be discontinuing service effective on or before December 31, 2024, as previously described in notices NCR provided to its customers. Our currently manufactured ATMs and ITMs offer exceptional modernized consumer experiences through our award-winning user design; powered by market-leading media handling devices, enterprise software driving differentiated functionality and our unrivalled supporting services.

Summary of Changes

Last Change: March 1, 2023

Description of Change: SelfServ ATMs update for December 2024 End of Service

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